



The Roper St. Francis Financial Assistance Program

Plain Language Summary

Roper St. Francis offers financial assistance based on the current Federal Poverty Guidelines to uninsured and underinsured patients and guarantors with an outstanding balance owed for medically necessary services. Patients or guarantors may be determined to be Presumptively Eligible for financial assistance based on eligibility for other specific state or federal programs. Additional information regarding available financial assistance, including copies of the Financial Assistance Policy and Application, can be found at www.rsfh.com. In addition, patients can also obtain a copy of the documents, at no cost, in person or by sending request to: Roper St Francis, Financial Assistance Department, 8536 Palmetto Commerce Parkway, Suite 501, Ladson, SC 29456.

Our Financial Assistance Representatives can be contacted at 888-888-7010 or 843-402-5200, Monday through Friday, 9:00am to 5:00pm to assist you with your questions. Patients approved for financial assistance under the Roper St Francis Financial Assistance Policy will be billed no more than the amount generally billed (AGB) to Medicare and our Private Health Insurers. Questions regarding our AGB calculation can be referred to our Customer Service Department at 888-888-710 or 843-402-5200. Applications for Financial Assistance are also available in Spanish.